

---

## CIAO DARCY AGREEMENT & POLICIES

---

### Pre and Post Tour

Ciao Darcy highly recommends that you arrive at least one day prior to your tour date in order to acclimate to any time differences. Ciao Darcy can help with any recommendations for hotels before or after your tour.

---

### Cancellation Policy

If you need to cancel your tour before departure, the following fees must apply at the time we receive your written cancellation notice.

From 60 to 30 days before departure: 50% of tour price

Less than 30 days before departure: 100% of tour price

---

### Trip Cancellation Insurance

Ciao Darcy strongly recommends that you purchase trip cancellation insurance. Trip cancellation insurance will protect all deposits and payments for land, air costs and loss of baggage if you are required to cancel your tour due to personal or family illness. Ciao Darcy will send you information in your sign-up packet or you can go to [www.travelguard.com](http://www.travelguard.com)

---

### Medical Insurance

Ciao Darcy recommends everyone carry medical and personal insurance to cover hospital and other medical expenses.

Medical insurance can be purchased through [www.travelguard.com](http://www.travelguard.com), it is listed under: Worldwide Health or go to [www.travelersmed.com](http://www.travelersmed.com) which carries short-term medical insurance.

---

### Tour Cancellation

Ciao Darcy, LLC reserves the right to cancel any tour due to any acts of nature and/or any other occurrence out of our control. Ciao Darcy, LLC is not responsible for any additional expenses (purchase of non-refundable airline tickets, visa fees, equipment or additional lodging). You will be at that time refunded the full tour price.

---

### Payment

Upon signing of the agreement and the completion of the reservation form, we will call you to confirm the details of your trip and take payment over the phone.

---

**Responsibility and Release**

You are responsible for reading the pre-trip information material and bringing with you all of the appropriate clothing and equipment, as well as acting in accordance with the customs and laws of the regions visited. Ciao Darcy, LLC reserves the right to accept, remove, or decline any trip member at any time for any reason. In such case, a refund equal to the actual cost of the unused services is the limit of Ciao Darcy's responsibility.

---

Payment of your deposit represents your acceptance of the following terms and conditions. The undersigned Participant hereby agrees to indemnify and hold harmless Ciao Darcy, LLC and Darcy Hemstreet. Ciao Darcy, LLC shall not be liable and does not assume responsibility for any claims, damages, expenses or other financial loss arising out of any injury, accident, death, cancellation, delay, alteration, or inconvenience resulting from any act of omission, commission or inadvertence of any hotel, carrier, restaurant or other company or person rendering any of the services included in the tour or caused by weather, sickness, strikes, quarantines or the willful or negligent acts of any other tour members or any cause whatsoever beyond the control of Ciao Darcy LLC.

---

Some days or activities are operated by local tour guides contracted with Ciao Darcy, LLC. These guides have been selected for the quality of the services and tours they offer as well as the desirability of the destinations.

---

Ciao Darcy, LLC reserves the right and trip participants agree to allow Ciao Darcy to take photographic or film records of any of our trips and trip participants, and may use any such records for promotional purposes.

---

WE, THE UNDERSIGNED, HAVE READ THIS AGREEMENT, UNDERSTAND IT, REALIZE IT IS A LEGALLY BINDING DOCUMENT AND SIGN IT FREELY AND VOLUNTARILY.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Printed Name \_\_\_\_\_

Date of trip \_\_\_\_\_