
CIAO DARCY AGREEMENT & POLICIES

Pre and Post Tour

Ciao Darcy highly recommends that you arrive at least one day prior to your tour date in order to acclimate to any time differences. Ciao Darcy can help with any recommendations for hotels before or after your tour.

Cancellation Policy

If you need to cancel your tour before departure, the following fees must apply at the time we receive your written cancellation notice.

From 60 to 30 days before departure: 50% of tour price

Less than 30 days before departure: 100% of tour price

Required Trip Insurance

Please note that trip insurance is required to join us on a Ciao Darcy trip. Trip cancellation insurance will protect all deposits and payments for land and air costs if you are required to cancel your tour. We recommend www.travelguard.com. FYI: most major credit cards (such as American Express, CHASE Sapphire, and Capital One) offer complimentary insurance when you purchase using their card.

Minimum Travelers

Minimum Travelers: We only run trips with 4 or more guests. If a trip has fewer attendees at 30 days before the trip dates, we will cancel the trip. However, if this were to happen, we can give you the option of a private tour with a surcharge applied.

Medical Insurance

Ciao Darcy recommends everyone carry medical and personal insurance to cover hospital and other medical expenses. Medical insurance can be purchased through www.travelguard.com, it is listed under: Worldwide Health or go to www.travelersmed.com which carries short-term medical insurance.

Tour Cancellation

Ciao Darcy, LLC reserves the right to cancel any tour due to any acts of nature and/or any other occurrence out of our

control. Ciao Darcy, LLC is not responsible for any additional expenses (purchase of non-refundable airline tickets, visa fees, equipment or additional lodging). You will be at that time refunded the full tour price.

Responsibility and Release

You are responsible for reading the pre-trip information material and bringing with you all of the appropriate clothing and equipment, as well as acting in accordance with the customs and laws of the regions visited. Ciao Darcy, LLC reserves the right to accept, remove, or decline any trip member at any time for any reason. In such case, a refund equal to the actual cost of the unused services is the limit of Ciao Darcy's responsibility.

Payment of your deposit represents your acceptance of the following terms and conditions. The undersigned Participant hereby agrees to indemnify and hold harmless Ciao Darcy, LLC, Darcy Hemstreet and Keith Hemstreet. Ciao Darcy, LLC shall not be liable and does not assume responsibility for any claims, damages, expenses or other financial loss arising out of any injury, accident, death, cancellation, delay, alteration, or inconvenience resulting from any act of omission, commission or inadvertence of any hotel, carrier, restaurant or other company or person rendering any of the services included in the tour or caused by weather, sickness, strikes, quarantines or the willful or negligent acts of any other tour members or any cause whatsoever beyond the control of Ciao Darcy LLC.

Some days or activities are operated by local tour guides contracted with Ciao Darcy, LLC. These guides have been selected for the quality of the services and tours they offer as well as the desirability of the destinations.

Ciao Darcy, LLC reserves the right and trip participants agree to allow Ciao Darcy to take photographic or film records of any of our trips and trip participants, and may use any such records for promotional purposes.

WE, THE UNDERSIGNED, HAVE READ THIS AGREEMENT, UNDERSTAND IT, REALIZE IT IS A LEGALLY BINDING DOCUMENT AND SIGN IT FREELY AND VOLUNTARILY.

Signature _____

Date _____

Printed Name _____

Date of trip _____